

Community Partnerships

Supporting and working with community groups and clubs to promote a deeper understanding of local health and care needs and experiences

Spotlight on



Better Housing, Better Health

The Warmth and Wellbeing Service

Better Housing Better Health (BHBH) is a charity working locally to improve domestic warmth and wellbeing.

BHBH free helpline provides a single point of access to their services, advice and financial support in order to help improve the energy efficiency of your property.

Financial Support

Their team of experts can work with households to advise on eligibility for help with energy costs such as the Warm Home Discount Scheme which is a one-off £150 discount on electricity bills. The team can also help in applying for funding for home energy upgrades, including installing insulation and replacing heating systems.

Priority Services Register

If you're of pensionable age, have long-term medical conditions or live with children under 5 years old, the BHBH team can assist with checking your eligibility and signing your household up to the Priority Services Register so you find out about any issues or outages with your home energy immediately.

Free Home Energy Visits

Their trained home energy advisor can recommend free small energy-saving measures such as draught-proofing and LED light bulbs, advise on bills and debt, explain your heating system, and much more during a free home energy visit. They will assess your property and signpost you to other services that can help you save money and stay warm in your home.

All advice is free, confidential, and tailored to the resident. To speak to one of the team, please call the number below weekdays between 9:00am and 5:00pm.

Contact information:

Website: www.bhbh.org.uk

Phone: 0800 107 0044

Email: bhbh@nef.org.uk

For help, advice, and information or to share your story

Healthwatch is your health and social care champion.

If you use GPs and hospitals, dentists, pharmacies, care homes or other support services, we want to hear about your experiences. We have the power to make sure NHS leaders and other decision makers listen to your feedback and improve standards of care. We also help people to find reliable and trustworthy information and advice



Last year, we helped nearly a million people like you to have your say and get the support you need.



If you are setting up or would like to share news of a similar project we would be interested to hear from you. Please contact Cheryl Berry, Community Partnership Lead: cheryl.berry@healthwatchwestsussex.co.uk

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